

I can not find my subscriptions.

The new version brings together the maps of all the countries within the same application, so it is no longer necessary to download several applications if you hike in different countries.

The maps are accessible according to your subscriptions.

Your active subscriptions subscribed on the classic version of SityTrail remain usable in this new Beta version.

They give you access to **country topographic maps, OpenStreetMap** (non-topographic) **from around the world and Premium features.**

For the **SityTrail World** subscription, it gives you access to the **OpenStreetMap, SityTrail Topo World and OpenCycleMap** from around the world and **Premium features.**

If you do not have access to the maps to which you subscribe for or to the Premium features (maps downloading, ...) there are several points to check :

- 1) **Are you connected to your Sity account ?** If this is not the case, you only have access to the OpenStreetMap.
- 2) Are you well connected with **the same account as on the old version ?**

You have to use the option "**Continue with a Sity user or e-mail**" **on the connection screen and enter the same username as on the old version** (or the e-mail address linked to the account you were using on the old version).

If you sign in with Google or Facebook, make sure the e-mail address of your Google or Facebook account is the same as the SityTrail account you were using on the old version. If it is not the case, you can not login by Facebook or Google, you must log via the option "Continue with a Sity user or e-mail".

3) Is your subscription still valid ?

You can check it via "My account" > "My subscriptions" on <https://shop.geolives.com>