

The recording of my trail is not done in the background or screen off

Check that you have not activated a power saving mode in your device's battery settings or another setting that would cause the GPS to stop when the screen is off.

- On **Sony devices** in particular, the activation of the "Stamina mode" causes this problem.
- On **Samsung devices** too, some power saving modes causes the GPS to stop when the screen is off.
- On **Huawei/Honor devices**, a particular procedure must be applied. Please read the specific section below.

The application does not work in the background on Huawei and Honor devices

On Huawei and Honor devices, a limitation of applications running in the very restrictive background is applied by default.

So that our application can work in the background (to record your track or to follow a trail, ...), a particular configuration is necessary.

Here's the procedure to follow :

- 1) First, **check the battery settings of your device that no power saving mode is enabled**.
 - 2) Next, you must **allow the application to run in the background**. The procedure depend on the version of Android installed on your device (you can check this via the "About" section of the device settings).
- On Android 6 : the application must be **added to the list of protected applications**. To do this, go to the "**Protected Applications**" section of your device's battery settings and **check** the box corresponding to our application.
- On Android 7 : The application must be **removed from the list of applications that close the screen lock**. To do this, go to the "**Close the application after screen lock**" section of your device's battery settings and **uncheck** the box correpondsng to our application (if it is checked).
- On Android 8 : In the "**Launch**" section of your device's battery settinfs, **uncheck the automatic management of the application and then check the 3 boxes** (automatic launch, secondary launch and background execution).